



Name: Etsuko Mikšiková Iwasaki
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Nationality: Japanese

Availability: Immediately

Visa: Residence Permit valid until 06.01.2014
(EU Citizen Family Member)

Education

April 2001-March 2002 (B.A. Arts Completed)

Nagoya Institute of University, Aichi, Japan
Majors: Sociology, Culture & Ethics studies

March 2000-January 2001

Melbourne University Language Centre Hawthorn Campus, Vic, Australia,
General English (CERT 3) Completed

April 1999-March 2000

Nagoya Institute of University, Aichi, Japan
Majors: Sociology, Culture & Ethics studies

April 1996-March 1999

Anjo Southern High School, Aichi, Japan
Level Achieved: YEAR 12
Subjects: Home Economics, Math, English, Japanese, World History

Work Experience

2008 March-2008 July

Abercrombie&Fitch London, UK <http://www.bercrombie.com/>

Store Model

In this position I was working as a brand representative, presenting Abercrombie clothes and liaising with customers.

2007 December-2008 June

Mugen restaurant London, UK

Waitress

- Taking orders and serving customers
- Draw beer from the tap
- Barista skills
- Private Functions
- Preparing and closing the bar
- Operating cash register

October 2006-April 2007 - BEST M&K

(Gaming Venue - Pachinko Parlor), Aichi, JAPAN

Part-time Food and Beverage Supervisor

In this role I was the team leader of the food and beverage department.

This role included motivating staff, lifting team morale and ensuring that orders were taken promptly with exceptional customer service.

July 2006-October 2006 - WAGAMAMA Bridge Street

(Japanese Style Noodle Bar), Sydney, AUSTRALIA, www.wagamama.com.au

Bar Attendant, Waitress & Receptionist

- Serving food and drinks
- Operating cash register and give change
- Assistance in stock control
- Acknowledgement of guests

Work Experience

March 2006-June 2006 - Duke Of Kent Hotel

(Bar) Melbourne, AUSTRALIA, www.dofk.com.au

Bar Attendant & Waitress

- Taking orders and serving customers
- Draw beer from the tap
- Barista skills
- Private Functions
- Preparing and closing the bar
- Operating cash register

May 2005-November 2005 - Sumitomo Life Insurance Company

Aichi, JAPAN, www.sumitomolife.co.jp

Full-time Insurance Counselor

In this Position I counseled costumers concerning coverage and policy changes. I also worked in a team, introduced new insurance products.

April 2003-April 2005 - NISSAN Showroom

(Car Showroom), Aichi, JAPAN, www.nissan.co.jp

Full-time Sales Assistant & Public Presenter

In this position I hosted presentations of Nissan vehicles and other products to the general public and worked in a role of a sales assistant at the same time. I was required to present myself as the face and voice of Nissan which required flawless grooming and I high level of personal presentation. My performance demanded that I maintain a high level of professionalism to ensure retention of current clientele and give sales executives the ability to develop new business.

I also worked with Nissan models and other performers to ensure the choreography of Nissan demonstrations was entertaining and informative.

April 2002-March 2003 SAKAKIBARA Dental Clinic

Aichi, JAPAN

Part-time Dental nurse & Receptionist

In this position I was supporting the dentist, preparing the surgery, sterilizing instruments, passing relevant instruments to the dentist, and removing water and saliva from patient's mouth during treatment.

I was also helping the dentist to record information about patients, booking appointments, and taking payments for treatment.

Additional Certification

Czech Starter I - Intensive Course of Czech for Foreigners

Perfect Serve peak bartending course certificate

Retail Management- Certificate III

Eiken English Proficiency Exam - Grade 2

Languages

English: Advanced Level of reading, writing and speaking.

Japanese: Native

Czech: Beginner

Interests

I enjoy traveling and meeting new people.

I believe I would work well in a team and face to face with customers.